

1533 Cajah Mountain Rd, Hudson, NC 28638 828-396-7165

## **Privacy Policies**

# **Main Policy**

The nature of our work requires us to collect certain nonpublic personal information about you from various sources. We collect financial and personal information from applications, worksheets, reporting statements, and other forms, as well as interviews and conversations with our clients and affiliates. We may also review banking and credit card information about our clients in the performance of receipt of payment. Under our policy, all information we obtain about you will be provided by you or obtained with your permission. Our firm has procedures and policies in place to protect your confidential information. We restrict access to your confidential information to those within our firm who need to know in order to provide you with services. We will not disclose your personal information to any third party without your express permission, except where required by law. We maintain physical, electronic, and procedural safeguards in compliance with federal regulations that protect your personal information from unauthorized access. Please contact us with any questions regarding our privacy

## (SMS)Text Messaging Policy

## **Privacy Policy**

At J&D Tax Service, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share your personal information, particularly in relation to our text messaging services. We take your privacy seriously, and we want to ensure you understand our practices regarding the use of your data.

## 1. Text Messaging and Consent

By opting into our text messaging service, you agree to receive messages related to our services. The types of messages you can expect include:

- Appointment reminders
- Alerts that services are completed
- Reminders for additional information needed

#### 2. Data Protection

We value your trust and want to make it clear that any data related to your opt-in consent to receive text messages will **not** be shared with any third parties. Your personal information and

text messaging consent will only be used for the purpose of sending you the types of messages outlined above.

## 3. Messaging Frequency

The frequency of messages you receive may vary. While we will send you updates and reminders regarding our services, the number of messages you receive will depend on your interactions with our services and the nature of your engagement with us.

### 4. Message and Data Rates

Message and data rates may apply depending on your mobile carrier and plan. Please check with your carrier for any applicable charges.

## 5. Opt-Out

You have the option to opt out of receiving text messages at any time. To stop receiving text messages, simply text "STOP" to the number from which you received the messages. You will receive a confirmation message, and you will no longer receive further messages unless you opt in again.

#### 6. Assistance

For assistance or if you have any questions, text "HELP" to the number from which you received the messages. Alternatively, you can visit our website at <a href="https://www.janddtaxservice.com">www.janddtaxservice.com</a> for more information.

### 7. Privacy and Terms of Service

• For our complete Privacy Policy, and Terms of Service visit janddtaxservice.com

By opting into our text messaging service, you acknowledge and agree to the terms outlined in this Privacy Policy and our Terms of Service.